

# TRAINING FOR AUTOMATION AND THE ASSESSMENT OF MANUAL FLYING SKILLS

A Summary of Research Findings.

## Summary of Research into training for highly automated aircraft and the assessment of manual flying skills.



- 1. Why was this work carried out?
- 2. What were the Objectives
- 3. What was done?
- 4. What was discovered?
- 5. Suggested actions to encourage implementation and to recommend to EASA for Regulatory Change.

#### Two Related Projects:

(1) Training for Automation and (2) Manual Flying Skills

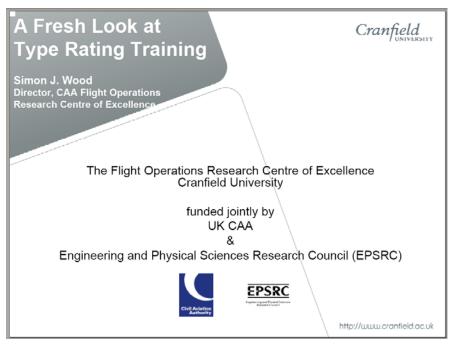
#### Why was this work carried out?



- Anecdotal and accident/incident evidence that crews of highly automated aircraft are overly dependant upon the automation.
- When the automation is in control crews do not always fully monitor the aircraft's performance
- When problems arise crews sometimes respond inappropriately due to an incorrect diagnosis.
- > Finally, when in that situation, their manual flying skills appeared to be degraded to the extent they had difficulty coping with the "raw" aircraft.



### CAA - Flight Operations Research Centre of Excellence FORCE (2004 - 2008)





#### What were the Objectives



#### **Training for Automation**

- > Develop a better training method for commercial pilots moving to highly automated aircraft.
- Apply this to an intake of students.
- > Compare their performance with those coming off current courses.

#### **Manual Flying Skills**

- Develop a method for deducing the level of manual flying skills.
- Examine how flying skills vary with pilot background, hours and recent manual flying practice.

#### **Training for Automation**





### **Training for Automation**What was done?



#### A novel Type Rating course syllabus was constructed:

- Using modern teaching methods.
- Focussed on the sequence and type of knowledge required for operating automated aircraft.
- The syllabus was overlaid upon the time footprint of an existing Type Rating Course.

#### **Detailed briefing material**

Was provided for both instructors and students.

#### A "Use of Automation Assessment" exercise was conducted

- To see if the students better monitored and handled the automation.
- > To allow comparisons between products of the new and current courses.

### **Training for Automation Standard Airbus Course**



Day 1	Day 2	Day 3	Day 4	Day 5
Trainee's welcome (1:00) Welcome briefing (1:30) FCOM LPC (1:00) CRM (3:00): - Cockpit philosophy - SOP's CBT introduction (1:00)	CBT (6:30)  MFTD A (1:00)	CBT (6:30)  MFTD B (1:00)	Performances	Aircraft Systems (Self study CBT) Electrical Flights Controls APU MFTD 1 (4:00)
Day 6	Day 7	Day 8	Day 9	Day 10
Aircraft Systems (Self study CBT) Fire Protection Fuel Power Plant	Aircraft Systems (Self study CBT) EIS-ECAM EIS-EFIS Navigation	Aircraft Systems (Self study CBT) Air Conditioning Pressurization Hydraulic Pneumatic	Aircraft Systems (Self study CBT) Communications Ice and Rain Landing Gear Doors	Aircraft Systems (Self study CBT) Cabin presentation Lights Oxygen
MFTD 2 (4:00)  Day 11	MFTD 3 (4:00)  Day 12	MFTD 4 (4:00)  Day 13	MFTD 5 (4:00)  Day 14	MFTD 6 (4:00)  Day 15
Aircraft Systems (Self study CBT) EIS-ECAM EIS-EFIS Pneumatic APU Power Plant Fuel MFTD 7 (4:00)	Aircraft Systems (Self study CBT) Electrical Hydraulic Flight Controls Navigation Doors Cabin (1:00) MFTD 8 (4:00)	Aircraft Systems (Self study CBT) Air Conditioning Pressurization Ventilation Auto Flight Fire Protection Landing Gear MFTD 9 (4:00)	Aircraft Systems (Self study CBT) Communications Cabin presentation Ice and Rain Oxygen Lights MFTD 10 (4:00)	Performance Test System test
Day 16	Day 17	Day 18	Day 19	Day 20
Training	Training	Training	Training	Training
FFS 1 (4:00)	FFS 2 (4:00)	FFS 3 (4:00)	FFS 4 (4:00)	FFS 5 (4:00)
Day 21	Day 22	Day 23	Day 24	Day 25
Training	Training	LOFT	Skill Test	Low visibility operations (optional)
FFS 6 (4:00)	FFS 7 (4:00)	FFS (4:00)	FFS (4:00)	FFS(3:00 or 4:00)

### Third Party Trainer's Course

Day 1	Day 2	Day 3	Day 4	Day 5
Ground School	Ground School	Ground School	Ground School	Ground School
Welcome	S.G. Review	S.G. Review	S.G. Review	Progress Test
A/C Overview	CBT: Power Plant.	CBT: Flight Controls		CBT: Electrics
CBT: Indicating/	Communications		Gear.	Pneumatics
Recording Sys.	Hydraulics		Fuel	
		0.00 T: 0.00	0 to T: 0 00	0.00 T
G/S Time: 6:00	G/S Time: 6:00	G/S Time: 6:00	G/S Time: 6:00	G/S Time: 6:00
VFD Time 2:00	VFD Time 2:00	VFD Time 2:00	VFD Time 2:00	VFD Time 2:00
Day 6	Day 7	Day 8	Day 9	Day 10
Ground School	Ground School	Ground School	Ground School	Ground School
S.G. Review	S.G. Review	Progress Test	S.G. Review	S.G. Review
CBT:	CBT:	CBT:	CBT: APU,	MEL
Air Conditioning,	Navigation	Autoflight	Egupim't, Doors,	CBT: Revision
Fire Prot.	Ice & Rain Prot.		Lights, Oxy, Water	
			& Waste,	
G/S Time: 6:00	G/S Time: 6:00	G/S Time: 6:00	G/S Time: 6:00	G/S Time: 6:00
VFD Time 2:00	VFD Time 2:00	VFD Time 2:00	VFD Time 2:00	VFD Time 2:00
Day 11	Day 12	Day 13	Day 14	Day 15
Ground School	Ground School	CŔM	Fixed Base Sim	Fixed Base Sim
Final Exam: Part A	Performance	CRM	Normal Operation	Normal Operation
Debrief.	Load & Balance		·	l '
LVO's / VFD (1 Hr)				
CBT: Ground	Final Exam.			
Servicing	Debrief		Briefing; 1:30	Briefing; 1:30
			Simulator: 4:00	Simulator: 4:00
G/S Time: 8:00	G/S Time: 8:00	G/S Time: 8:00	Debrief: 0:30	Debrief: 0:30
Day 16	Day 17	Day 18	Day 19	Day 20
Fixed Base Sim	Fixed Base Sim	Fixed Base Sim	Fixed Base Sim	Full Flight Sim
Abnormal	Abnormal	Abnormal	Abnormal	Handling Phase
Operation	Operation	Operation	Operation	Normal Operation
Briefing; 1:30	Briefing; 1:30	Briefing; 1:30	Briefing; 1:30	Briefing; 1:30
Simulator: 4:00	Simulator: 4:00	Simulator: 4:00	Simulator: 4:00	Simulator: 4:00
Debrief: 0:30	Debrief: 0:30	Debrief: 0:30	Debrief: 0:30	Debrief: 0:30
Day 21	Day 22	Day 23	Day 24	Day 25
Full Flight Sim	Full Flight Sim	Full Flight Sim	Full Flight Sim	Full Flight Sim
Handling Phase	Handling Phase	Handling Phase	Skills Test	Skills Test
Abnormal	Abnormal	Abnormal	OPC	OPC
Operation	Operation	Operation		LVO's / Pre-Base.
Briefing; 1:30	Briefing: 1:30	Briefing: 1:30	Briefina: 1:30	Briefing; 1:30
Simulator: 4:00	Simulator: 4:00	Simulator: 4:00	Simulator: 4:00	Simulator: 4:00
Debrief: 0:30	Debrief: 0:30	Debrief: 0:30	Debrief: 0:30	Debrief: 0:30
Debilei, 0.30	Debliel, 0.30	Debilet, 0.30	Deblief, 0.30	Debliel, 0.30

#### **Training for Automation**

#### The New Training Course (FORCE)



Day 1	Day 2	Day 3	Day 4	Day 5
Introduction	Normal	Manual Flying	Manual Flying	Manual Flying
	Procedures			
Welcome Brief	Flight controls	Flight controls	Flight controls	Manual flight
Aircraft overview	(Normal laws)	(Degraded laws)	(Slat/Flap)	(Abnormal
Indicating &	Study Guide/Profiles	Manual flight	Manual flight	configurations)
recording			(OEI, Abnormal	
Panel layout, scan			flight controls)	
patterns (PFD/ND)	== -			
VFD 1	VFD 2	FFS 1	FFS 2	FFS3
Day 6	Day 7	Day 8	Day 9	Day 10
Autoflight	Autopilot	FMS	FMS	Systems Training
Autoflight	Flight guidance	Flight management	Flight management	Navigation
	(Autopilot/Autothrust	(Introduction to	(Managing	lce/rain
	) Autoflight	lateral and vertical functions)	automation) FMS procedures	System procedures
	procedures	FMS procedures	(Progress check)	
	procedures	1 MO procedures	(i rogicos circoly	
VFD3	FBS 1	FBS 2	FBS 3	VFD 4
Day 11	Day 12	Day 13	Day 14	Day 15
Systems Training	Systems Training	Systems Training	Systems Training	Systems Training
Review	Review	Review	Review	Review
(Progress Test 1)	Landing gear	Electrical	(Progress Test 2)	APU
Power plant	Fuel	Pneumatics	Air Conditioning	Doors, Equipment
Communications Hydraulics	Systems procedures	System procedures	Fire System procedures	Lights, Oxygen Water / Waste
System procedures			aysterii procedules	WEL
Oyotein procedures				System procedures
VFD 5	VFD 6	VFD 7	VFD8	VFD 9
Day 16	Day 17	Day 18	Day 19	Day 20
Ops Procedures	Ops Procs &	Ops Procedures	Ops Procs &	FMS
'	Exam		Exam	=
Revision	CRM	Cold weather	Performance	Managing
Final exam Part A		procedures	Load & Bal Grnd	automation
Examination Debrief		LVO Procedures	Serv	
			Final Exam Part B	
			Examination Debrief	
01	Classina	VFD 10	FOVE	FBS 4
Classroom	Classroom	ALD 10	Classroom	FD3 4
Day 21	Day 22	Day 23	Day 24	Day 25
Abnormal	Abnormal	LOFT	LST	Day 25 LST
Procedures	Procedures	(Progress check)	LOT	LOT
FBS 5	FBS 6	FFS 4	FFS 5	FFS 6
1003	1000	1104	1100	1100

#### Standard Airbus Course

Day 1	Day 2	Day 3	Day 4	Day 5
Trainee's welcome (1.00) Welcome briefing (1.30) FCOM LPC (1.00) CRM (3.00): - Cockpit philosophy - SOP's CBT introduction (1.00)	CBT (6:30)  MFTD A (1:00)	CBT (8:30)  MFTD B (1:00)	Performances	Aircraft Systems (Self study CBT) Electrical Flights Controls APU MFTD 1 (4:00)
Day 6	Day 7	Day 8	Day 9	Day 10
Aircraft Systems (Self study CBT) Fire Protection Fuel Power Plant	Aircraft Systems (Set study CBT) EIS-ECAM EIS-EFIS Navigation	Aircraft Systems (Belf study CBT) Air Conditioning Pressurization Hydraulic Pneumatic	Aircraft Systems (Self study CBT) Communications Ice and Rain Landing Gear Doors	Aircraft Systems (Self study CBT) Cabin presentation Lights Oxygen
MFTD 2 (4:00) Day 11	MFTD 3 (4:00) Day 12	MFTD 4 (4:00) Day 13	MFTD 5 (4:00) Day 14	MFTD 6 (4:00) Day 15
,	Aircraft	Aircraft	Aircraft	Day 15
Aircraft Systems (Self sbudy CBT) (Self	Systems (Self study CBT) Electrical Hydraulic Flight Controls Navigation Doors Cable (1:00) MFTD 8 (4:00)	Systems (Belf study CBT) Air Conditioning Pressurization Ventilation Auto Flight Fire Protection Landing Gear MFTD 9 (4:00)	Systems (Self study CBT) Communications Cabin presentation Ice and Rain Citygen Lights MFTD 10 (4:00)	Performance Test System test
Day 16	Day 17	Day 18	Day 19	Day 20
Training FFS 1 (4:00)	Training FFS 2 (4:00)	Training FFS 3 (4:00)	FFS 4 (4:00)	Training FFS 5 (4:00)
Day 21	Day 22	Day 23	Day 24	Day 25
Training	Training	LOFT	Skill Test	Low visibility operations (optional)
		EES (4:00)		

#### Third Party Trainer's Course

Day 1	Day 2	Day 3	Day 4	Day 5
Ground School	Ground School	Ground School	Ground School	Ground School
Welcome	S.G. Review	S.G. Review	S.G. Review	Progress Test
A/C Overview	CBT: Power Plant,	CBT: Flight Controls	CBT: Landing	CBT: Electrics
CBT: Indicating/	Communications		Gear,	Pneumatics
Recording Sys.	Hydraulics		Fuel	
G/S Time: 6:00	G/S Time: 6:00	G/S Time: 6:00	G/S Time: 6:00	G/S Time: 6:00
VFD Time 2:00	VFD Time 2.00	VFD Time 2:00	VFD Time 2:00	VFD Time 2.00
Day 6 Ground School	Day 7 Ground School	Day 8 Ground School	Day 9 Ground School	Day 10 Ground School
S.G. Roview	S.G. Review	Progress Test	S.G. Raview	S.G. Roview
S.G. Hevew	CRT:	CRT:	CRT: APU.	MEL.
Air Conditioning.	Navigation	Autoflight	Egupim't, Doors.	CBT: Revision
Fire Prot.	Ice & Rain Prot.	Autonight	Lights, Oxy, Water	CD I: Revision
rife rice.	ice & Hain Pros.		& Waste.	l
		l	a. waste,	l
0/S Time: 6:00	0/S Time: 6:00	0/S Time: 6:00	0/S Time: 6:00	0/S Time: 6.00
VFD Time 2:00	VFD Time 2:00	VFD Time 2:00	VFD Time 2:00	VFD Time 2:00
Day 11	Day 12	Day 13	Day 14	Day 15
Ground School	Ground School	CŔM	Fixed Base Sim	Fixed Base Sim
Final Exam: Part A	Performance	CRM	Normal Operation	Normal Operation
Debrief.	Load & Balance			
LVO's / VFD (1 Hr)				l
CBT: Ground	Final Exam.			l
Servicing	Debrief		Briefing: 1:30	Briefing; 1:30
	l		Simulator: 4:00	Simulator: 4.00
G/S Time: 8:00	G/S Time: 8:00	G/S Time: 8:00	Debrief: 0:30	Debrief: 0:30
Day 16	Day 17 Eived Rase Sim	Day 18 Fixed Base Sim	Day 19	Day 20
Fixed Base Sim	Abnormal	Absormal	Fixed Base Sim	Full Flight Sim
				Handling Phase
Operation	Operation	Operation	Operation	Normal Operation
Briefing; 1:30	Briefing; 1:30	Briefing; 1:30	Briefing; 1:30	Briefing; 1:30
Simulator: 4:00	Simulator 4:00	Simulator: 4:00	Simulator 4:00	Simulator: 4:00
Debrief 0:30	Debrief 0:30	Debrief 0:30	Debrief 0:30	Debrief 0:30
Day 21	Day 22	Day 23	Day 24	Day 25
Full Flight Sim	Full Flight Sim	Full Flight Sim	Full Flight Sim	Full Flight Sim
Handling Phase	Handling Phase	Handling Phase	Skills Test	Skills Test
Aznormal	Abnormal	Abnormal	OPC	OPC
Operation	Operation	Operation		LVO's / Pre-Base.
Bristing; 1:30	Briefing; 1:30	Briefing: 1:30	Briefing: 1:30	Briefing; 1:30
Simulator: 4:00	Simulator: 4:00	Simulator: 4:00	Simulator: 4:00	Simulator: 4:00

#### Training for Automation

### Typical events that were used in the Automation Assessment formed the following groups:



#### **Prepare/Use of Automation To Ease Task**

 Direct TO operation. (An ATC clearance to deviate from the airway and go directly to the named point.)

#### **Select Correct Mode or Level of Automation For Task**

 ATC gave speed constraint in the descent (280 kts or less) and then once in the descent ATC gave "Increase rate of descent"

#### **Monitor Automation for Correct Mode**

 Auto Thrust fails to engage at Thrust Reduction Altitude after Takeoff

#### **Monitor Automation for Correct Aircraft Performance**

On Go-around autopilot fails to pitch aircraft, all other indications normal

### **Training for Automation**What was discovered?



- 1. By exposing pilots to simulated malfunctions their level of understanding and awareness of automation can be assessed.
- 2. The new course produced an apparent improvement in the management of automation.
- The rescheduled syllabus, with major changes in emphasis and limited instructor training time, produced issues in terms of resourcing and quality of presentation.
- 4. Pilots who had been through a Jet Orientation Course were noticeably more able than those who had not, irrespective of the course used.
- 5. The content and delivery of the training is driven by the Licence Skill Test drive rather than the need to train for today's operating environment.

#### Suggested actions on *Training for Automation*



- 1. Students should complete a familiarisation course before undertaking a type rating on their first highly automated aircraft.
- 2. The effectiveness of the current LST as a measure of readiness for line operations in highly automated aircraft should be reviewed.
- 3. Crews should be exposed to simulated malfunctions, in both initial and recurrent training, so as to:
  - 1. Hone their automation management and handling skills and
  - 2. Provide an assessment of those skills enabling targeted training.

#### **Manual Flying Skills**





### **Manual Flying Skills**What was done?



- A cognitive task analysis was conducted to understand the mental models used during manual flying.
- A method for discriminating between good and poor manual flying was developed and tested.

 Test data was obtained from a sample of 66 current airline pilots and used to compare how their manual flying skill measures related to their background and recent experience.

Plan View

Feme 109.35

Figure 109.35

Frofile View

Profile View

Profile View

Start

3000r ONH
(2710 as)

Allsoor approach

Allsoor approach

D1.2

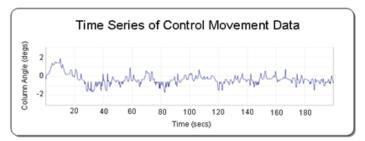
D8.5

D10

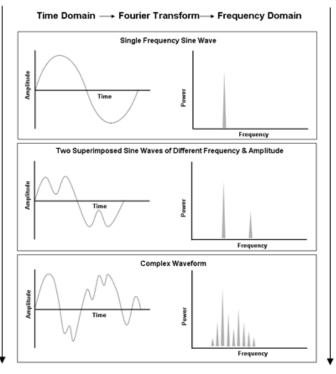
#### **Manual Flying Skills**

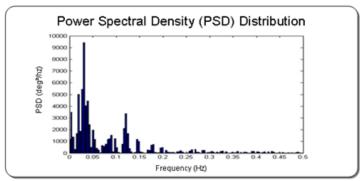
#### **Methodology:**

"The transposition of time series data into the frequency domain using a Fast Fourier Transform algorithm".





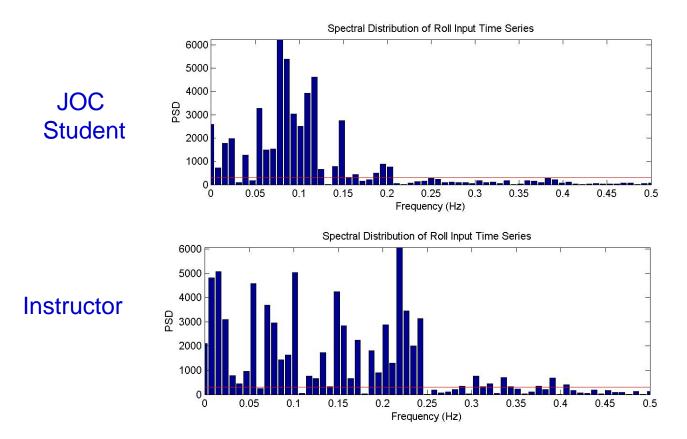




#### **Manual Flying Skills**



 The method successfully discriminated the different control input strategies of two performance groups



### **Manual Flying Skills**What was discovered?



- 1. The cognitive task analysis lead to a better understanding of the mental models used during the manual flying of expert pilots.
- 2. New performance measures, based upon control input frequency analysis improved upon traditional "outer loop" measures which looked at aircraft displacement vs control inputs.
- 3. The manual flying skills of commercial pilots during a challenging flying task was evaluated and lead to some initial conclusions.

### Manual Flying Skills What was discovered?



- 4. A significant proportion were found to exhibit "less than ideal" manual flying performance, as confirmed by the assessment of a TRE.
- 5. Analysis showed that the performance was significantly influenced by the amount of recent manual flying experience rather than long term experience.
- Importantly, airspeed tracking ability was strongly influenced and this is known to be a factor in many accidents.
- 7. The work indicates that manual flying skills may be maintained by recent practice.

#### Suggested actions on *Manual Flying Skills*



- 1. The underlying drivers of reducing manual flying skills should be studied by tracking a group of individual pilots over a period of time to determine how environmental factors affect the skill level.
- 2. Recommend the best way of obtaining recent manual flying skill experience (Given substantiation of the initial results) taking into account (a) Low risk, (b) low cost and (c) high effectiveness.
- 3. Once this skill enhancement is established the measurement methodology developed should be used to (a) test the effectiveness of the training and (b) better target the training on weak areas or individuals.

#### **Summary**



#### **Training for Automation**

- 1. No one "Silver bullet" solution
- 2. Training for automation could be improved
- 3. A tool for assessing the understanding of automation was developed
- 4. The current testing environment requires review

#### **Manual Flying Skills**

- A method was produced to distinguish between good and bad manual flying technique.
- 2. Application to current pilots showed a significant correlation between recency and good technique.
- 3. The methodology should be further developed to understand and then aid the development and maintenance of skill levels.

#### **Points for Consideration**



#### **Training for Automation**

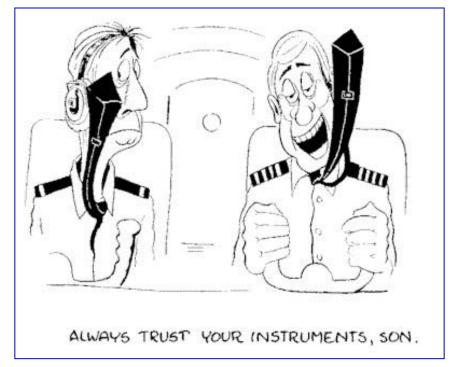
- 1. Changes in training automation must not degrade other aspects.
- 2. Change in the operating environment needs to be paralleled by regulatory change in training.
- 3. ATQP may help direct training towards particular "hotspots" such as automation.

#### **Manual Flying Skills**

- 1. A risk assessment should be made before any increase in exposure to manual flying.
- Manual flying skills are highly individual should the assessment and training also be?

### TRAINING FOR AUTOMATION AND THE ASSESSMENT OF MANUAL FLYING SKILLS





Thank you for your attention.

We would welcome your comments and questions