

From: [CAA Press Office](#)

Sent: Friday, January 29, 2010 11:14 AM

Subject: CAA welcomes report on Better Regulation Achievements

CAA WELCOMES REPORT ON BETTER REGULATION ACHIEVEMENTS

The UK Civil Aviation Authority (CAA) today welcomed the publication of a report by the Better Regulation Executive (BRE) reviewing the CAA's performance against the Hampton principles of better regulation. The report concluded that 'the CAA is a regulator that achieves positive regulatory outcomes, and is moving towards a good level of compliance with the Hampton principles.'

The report is part of a series of reviews of regulatory bodies assessing compliance with the Government's better regulation agenda. It also identifies ways in which the CAA can meet the Hampton criteria more fully, and this is work that the CAA has embarked on.

Dame Deirdre Hutton, CAA Chair, said: "The report is a welcome indication of how we are currently performing against the better regulation principles. We are pleased to know we are heading in the right direction, but there is still work to be done.

"The findings are also a vindication of the work we are currently undertaking internally and externally to update the CAA and improve our transparency and communication with both consumers and those we regulate."

The report also found that:

- The CAA and the aviation industry have, over time, developed a partnership model of regulation – and this has delivered excellent regulatory outcomes for the UK.
- CAA technical inspectors (such as flight operations inspectors) are highly professional, knowledgeable and experienced staff – who are readily accessible and give extensive advice to businesses.
- The CAA consults extensively with business – and the results of that consultation are generally apparent to industry.
- The CAA has well developed plans to deliver regulation through e-business – and these plans should be expedited to improve regulatory efficiency.
- The CAA has developed a strong intelligence analysis function of safety data from the UK and internationally – and uses this to inform its regulatory activity.

The BRE report also sets out key issues that it believes the CAA needs to consider to be able to meet the Hampton criteria more fully. These include:

- Increasing transparency about the CAA's processes and procedures.

- Expediting the development of the CAA's e-business programme.
- Developing the CAA's work on ensuring the CAA's inspection efforts are proportionate to the risks of the organisation being inspected.
- Developing clearer, consumer focused outcomes for the CAA's work on financial protection for holidays through the ATOL scheme.
- Improving the accessibility and presentation of the CAA's guidance material.
- Developing, together with the Department for Business, Innovation and Skills, greater clarity on consumer related issues.

Dame Deirdre Hutton added: "We strongly support the Hampton vision that regulators should be risk-based and proportionate in their decision making, transparent and accountable for their actions, and should recognise their role in encouraging economic progress.

"As the UK's independent specialist aviation regulator these are elements we are looking for in all the work we are currently undertaking to move the CAA forward."

The full report is available on the BRE website here:

<http://www.berr.gov.uk/whatwedo/bre/inspection-enforcement/implementing-principles/reviewing-regulators/HIR%20Reports/page52313.html>

For further media information please contact the CAA press office on 020 7453 6030.

Notes to Editors:

The CAA is the UK's specialist aviation regulator. Its activities include: making sure that the aviation industry meets the highest technical and operational safety standards; preventing holidaymakers from being stranded abroad or losing money because of tour operator insolvency; planning and regulating all UK airspace; and regulating airports, air traffic services and airlines and providing advice on aviation policy from an economic standpoint.

www.caa.co.uk

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